

Please note that you **must register with FEMA to receive Federal Assistance**. Registering with the Massachusetts Emergency Management Agency does not register you for assistance from FEMA.

**You must register with both FEMA and MEMA to be considered for both federal and state assistance.**

### How to Register

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- Telephone — 1-800-621-FEMA (3362), TTY (800) 462-7585 for individuals with speech or hearing disabilities.
  - Internet — Individuals may apply for disaster assistance online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).
  - Smartphone — The mobile website [m.fema.gov](http://m.fema.gov) allows the public to register with FEMA and easily access disaster-related information directly on their web-enabled device.
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## Assistance to Individuals and Households

**FACT SHEET:** [Individuals and Households Program \(IHP\)](#)

The Individuals and Households Program (IHP) provides financial help or direct services to those who have necessary expenses and serious needs if they are unable to meet the needs through other means. Up to \$30,200 is available in financial help (adjusted each year), although some forms of IHP assistance have limits. Flood insurance may be required as indicated below. These forms of help are available: Housing Assistance (including Temporary Housing, Repair, Replacement, and Semi-Permanent or Permanent Housing Construction) and Other Needs Assistance (including personal property and other items). [Click here for more information.](#)

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## FEMA Public Assistance

**FACT SHEET:** [FEMA Public Assistance](#)

The Federal Emergency Management Agency (FEMA), which is now incorporated within the Department of Homeland Security, under the authority of the Robert T. Stafford Disaster Relief and Emergency Assistance Act (Stafford Act), Public Law 93-288, as amended, administers the Public Assistance (PA) program. Public Assistance is oriented to public entities and can

fund the repair, restoration, reconstruction, or replacement of a public facility or infrastructure, which is damaged or destroyed by a disaster. [Click here for more information.](#)

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### **FEMA's Individuals and Households Program Guide**

FEMA's [Help After a Disaster Guide](#) is mailed to FEMA applicants and provides an overview of FEMA's Individuals and Households Program. It is available in PDF and Text formats and is translated into several languages.

**[If you need immediate assistance or help with a federal agency, please contact one of my district offices.](#)**